

Managing Constraints to Enhance Effectiveness

Tuesday 13th November - 3.30-6.00pm

WH Smith & Sons (Tools) Ltd, Minworth, Sutton Coldfield B76 9GB

Event information

Constraints exist in every business and can have a significant impact on products, performance and ultimately profitability.

This WMEN session provides you with a valuable opportunity to learn more about the Theory of Constraints including expert advice and first hand experience about managing constraints to improve efficiency.



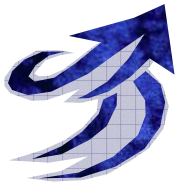
Wally Welling – Head of Assessment & Recognition Services, Midlands Excellence

A brief presentation explaining how the Theory of Constraints links in with business improvement and the Investors in Excellence standard.



Bob Hughes – Quality Manager, WH Smith & Sons (Tools) Ltd

An overview of the WHS excellence journey and how the company has managed some of its constraints.



Tony Lumb – Director, I&J Munn, A TOC Consultancy in the UK

A look at the principles of constraints and how they affect all businesses, including the introduction of the basic Five Focussing Steps of Constraint Management with some practical examples, and some tools and ideas as to how constraints can be dealt with.

You will leave the session having no doubt that :



- Constraints exist in your businesses, and they are very powerful
- You can either manage the constraints or the constraints will manage you – you get to choose.
- There is an available toolset, which can help identify and manage your constraints.
- If you use Theory of Constraints to focus your efforts and attention then you can greatly improve effectiveness.

To reserve your FREE place

Email your reservation details to wmen@midlandsexcellence.org.uk or fax back to **Hayley Moulton** 01675 460 472

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